

Proc case provided technical leadership in implementing Oracle ERP solutions for a sophisticated plasma cutting equipment manufacturer

Hypertherm, Inc.

Client since February 1998

Location: Hanover, New Hampshire, United States

Industry: Manufacturing/Construction



Client Overview

Hypertherm is “the world leader in plasma cutting technology” and is renowned for designing and manufacturing a variety of metal cutting devices. The company grew from a 2-person operation housed in a small garage, to over 500 associates housed in a 135,000 square foot facility.

Client Objectives

Hypertherm was using an IBM AS400 legacy system to run all its business systems. After careful study, Hypertherm selected Oracle Applications as its new ERP (Enterprise Resource Planning) platform.

Proc case Contribution

For this comprehensive implementation, Hypertherm selected Oracle Corporation for the Oracle Applications functional consultants that would guide the company through the complex implementation process; however, Hypertherm selected Proc case to provide all the technical resources for the project.

This implementation included most of the Oracle Applications modules – the inter-module integration was one of the most compelling reasons for selecting Oracle. However, Hypertherm’s business processes were such that numerous customizations were still needed in order to continue to provide the same level of service as the combination of the legacy system and other manual processes. The Proc case technical team built and customized the necessary Oracle Forms and Reports, and documented all the changes.

Proc case was also responsible for the data conversion of the legacy data. The exception cases were all caught, analyzed and handled well ahead of the go-live date. Proc case developed efficient automated scripts that allowed for a quick and seamless production implementation.

Proc case consultants were also instrumental in providing technology skills transfer on Oracle databases and Unix, to internal IT staff who were used to AS400 technology.

Proc case was a key and cost-effective part of this successful Oracle Applications implementation.

Technology

Unix, Oracle database, Oracle Applications, Oracle Forms, Oracle Reports

Results

Proc case technology expertise and reasonable rate structure provides excellent results at an equitable cost.