

## **Proc case has enhanced, integrated and supported Integra Capital's internet and pension systems to enable growth and improve services to their clients and partners on a global basis**

### **Integra Capital**

Client since September 1999  
Location: Toronto, Ontario, Canada  
Industry: Pension/Benefit



### **Client Overview**

Integra Capital is a Canadian investment management firm that partners with other leading, world-class investment management organizations from Canada and around the world to provide institutional and individual investors with an exceptional level of investment expertise and client servicing. Integra, additionally, is a provider of group retirement (Defined Contribution) services.

### **Client Objectives**

Integra Capital provides an array of financial management services and pension administration services to a variety of clients in Canada and globally. In order to maintain their premium services and competitive position, Integra has a policy of continuously evolving and integrating information systems to better serve their clients. This involves ongoing work on new applications, enhancements to existing applications, integration of systems and applications and an upgraded web presence.

### **Proc case Contribution**

Integra Capital requires a variety of IT skills that are not cost effective to maintain in-house. Integra also needed a partner that understands their business and can apply that knowledge to application development. They have partnered with Proc case Consulting for the past 8 years to supply the business and technical expertise required to maintain and enhance their competitive edge.

The Proc case team has worked closely with Integra Capital's management to develop a detailed understanding of their business processes and systems. Proc case has provided pension systems expertise and wide ranging knowledge of interactive Web systems for a variety of projects over many years.

Proc case also provides Integra Capital with a tailored support contract to enhance their systems up-time and guard against emergency shut downs. Further, Proc case draws on its team of consultants and provides IT services to augment Integra Capital's in-house staff on an as needed basis and on-call emergency support.

### **Technology**

Oracle database, PHP & Apache Web server, CPAS pension systems

### **Results**

Proc case Consulting has provided business and technical expertise to help Integra Capital enhance their competitive edge in the services provided to partners and pensioners, and bring efficiencies of internal operations. Proc case is now a trusted partner, bringing an understanding of business processes and technical excellence to bear on complex systems.