

## Procuse delivers high quality IT development services as well as 7/24 production support services to Manulife Financial

### Manulife Financial

Client since 2003

Location: Toronto, Canada

Industry: Financial/Insurance



### Client Overview

Manulife Financial (Manulife) is a leading Canadian-based financial services company, operating worldwide, offering a diverse range of financial protection products and wealth management services.

### Client Objectives

Manulife's Human Resources department manages a number of applications for use within the department as well as by other departments within Manulife. As a result of Manulife incredible growth, the HR department needs to collaborate with newly acquired business units with Manulife, integrating data and applications from these units. Support and development of some of these applications require high end resources with skills that were not available internally. In addition, Manulife needed 7/24 "on demand" support for applications that are used by internal clients globally. Manulife selected Procuse Consulting based on the quality of our resources and the flexibility of our support contracts.

### Procuse Contribution

Procuse has provided a team of expert consultants that augment the existing Manulife IT staff. Our engagements vary from a few weeks to multi-year projects. As a result of the high quality delivered by the Procuse consultants, Manulife has continued to seek Procuse consultants for its mission-critical projects. Procuse has provided skills that range from design and analysis, to development and database administration.

Procuse has provided multiple support contracts which are custom designed to meet Manulife's needs. 7/24 availability of resources are often required to support Manulife's global operations. Procuse offers "On Demand" availability of specialized resources to meet Manulife's demanding needs.

### Technology

Oracle Database, Oracle Forms/Reports, Microsoft SQL Server, Microsoft .Net

### Results

Procuse offers high quality resources and flexible support contracts to meet Manulife's demanding needs.

Over the years, Procuse has fostered a long term relationship with Manulife, and has consistently provided high quality resources for a series of projects and support contracts.

Procuse is now a trusted supplier of IT services to Manulife.