

Procase provides BA, design, development and support for critical applications within RBC Capital Markets

Royal Bank of Canada

Client since July 2006

Location: Toronto, Ontario, Canada

Industry: Financial



Client Overview

ROYAL BANK OF CANADA (RBC) provides banking, wealth management services, insurance, corporate, investment banking and transaction processing services on a global basis. RBC is Canada's largest bank as measured by assets and market capitalization, and among the largest banks in the world. Its Capital Markets businesses provide corporate, government, and institutional advice, capital, and access to the world's financial markets and innovative products to clients in Canada, US and 53 other countries.

Client Objectives

Within today's highly competitive global capital markets industry, RBC is continually looking to improve customer service, offer new products and programs, and gain efficiencies through innovative solutions and integration. RBC uses only trusted suppliers with a deep understanding of their business and proven technology expertise. Within this rapidly changing environment, RBC Capital Markets has relied on Procase to help deliver five (5) projects over the past four year period. These projects have ranged from building a foreign exchange multi payment order processing system to building systems that meet new regulatory and governance requirements.

Procase Contribution

Procase Consulting has provided RBC with a wide range of SDLC services including: business requirement analysis, scope definition, impact analysis, technical design, database design, component coding and unit testing. Procase has also prepare database promote/rollback plans and scripts, documentation, and has provided implementation and support services, including Blackberry processing support.

Recently, Procase has worked on a reporting application that collects, manages and reports the daily (T+1) P&L as submitted by Product Control for reporting to the Capital Markets Operating committee and senior management. In addition to P&L submission and reporting, the application tracks and saves the approval of daily P&L as provided by Front Office for regulatory compliance.

Technology

Visual Studio 2005/2008, MS dotnet 1.1/2.0/3.5, WCF, Visual SourceSafe, Ajax, Sybase, ASP.Net, ADO.NET, SQL Server 2000, Crystal Report, Web Service, ADP files processing, Blackberry device support.

Results

All Procase projects have been successfully delivered to the Capital Markets business unit on time and have been exceptionally well received by both internal and external customers. Procase continues to provide ongoing value to RBC through in-depth technology and industry expertise, strong hands-on experience and an impeccable track record of delivering project success.