

Procase has been PMA's primary technology partner since 1998

Pacific Maritime Association.

Client since 1998

Location: San Francisco, California, United States

Industry: Pension/Benefits



Client Overview

The Pacific Maritime Association (PMA) negotiates and administers maritime labor agreements on behalf of its member companies with the International Longshore and Warehouse Union (ILWU). The member companies include more than 80 domestic and international ocean going freight carriers and stevedore companies that operate in the West Coast United States, from California to Washington.

Client Objectives

PMA processes weekly payroll and collects assessments from members to fund union employee benefits plans. In 1997, PMA began an ambitious plan to convert its Payroll and HR systems from an earlier generation of mainframe-based software applications to Oracle Applications. The scope expanded to include creation of a web-based personnel system, a data warehouse, and web-based reporting.

Procase Contribution

In 1998, PMA engaged Procase as the primary technology vendor to lead implementation of Oracle Payroll and development of a custom HR system. Procase immediately introduced stability to the project. It put a project plan in place, improved team communication, re-engineered and optimized key processes, and enforced coding standards and program release procedures. The project team demonstrated intermediate results on schedule. PMA's senior management developed increased confidence in the new technology and the project. PMA successfully deployed Oracle Payroll to its members and their employees in January 1999 without disruptions.

Procase has been PMA's technology partner ever since. Procase has helped PMA roll out many new features and upgraded Oracle Applications to new releases. In 2007, Procase developed a web-based Labor Ordering and Allocation system using Oracle and Java technologies. The project was delivered on time, on budget and received significant praise from PMA's management and Member Companies.

Technology

Oracle Applications 11i – Payroll and HR Modules, Oracle JDeveloper, Oracle 10G AS, Oracle 10G

Results

For nearly a decade Procase has been PMA's technology partner making significant contributions at many levels. The two organizations have developed a strong relationship and a winning formula that should continue for years to come.